



SL GLOBAL
Global Supply Chain Services

CORPORATE CAPABILITY STATEMENT

Global Supply Chain Operations

Operational ownership without adding headcount. End-to-end international supply chain management for manufacturers, importers and distributors.

2019

EXPERIENCE
SINCE

700+

SKUs
MANAGED

2

SERVICE LINES
OFFERED



WHO WE ARE

About SL Global

SL Global is an independent supply chain consultancy providing operational leadership to manufacturers, importers and distributors.

We help businesses strengthen international supply chains by taking ownership of day-to-day operational execution and designing the systems that support long-term operational control.

Our approach is practical, hands-on and built around accountability. Rather than providing theoretical advice, we help businesses establish the structure, visibility and operational discipline required to keep international supply chains running effectively.

Full supply chain management - without the HR liability.

THE PROBLEM WE SOLVE

Most supply chain problems don't begin with suppliers. They begin when responsibility is spread across multiple departments and nobody owns the complete operation. Purchasing, finance, freight and warehousing each manage part of the process, but no single person is accountable for the supply chain from purchase order to stock availability.

Purchasing

No end-to-end management

Finance

Unplanned expediting costs

Freight

Limited visibility

Warehousing

Operational disruptions

LEADERSHIP

Meet the Founder



Sheena Sawyer

FOUNDER & PRINCIPAL
CONSULTANT

AREAS OF PRACTICE

International Procurement

Customs & Compliance

Freight Forwarding &
International Logistics

Inventory Planning &
Demand Forecasting

Supplier Relationship
Management

Operational System &
Process Design

"Having worked in a high-stakes manufacturing and import environment supplying major retail customers, managing over 700 product lines where just-in-time inventory management was never an option, I learnt that operational precision is non-negotiable. Every business deserves the peace of mind of knowing its supply chain is taken care of properly."

Sheena Sawyer is the Founder and Principal Consultant of SL Global. With hands-on experience managing international supply chain operations since 2019, she has developed practical expertise across procurement, supplier management, imports, freight coordination, inventory planning and operational systems.

Her experience has been built within manufacturing and distribution environments where operational performance depends on effective supplier coordination, inventory availability and disciplined execution. Rather than specialising in a single function, Sheena has managed the complete operational supply chain, from demand planning and procurement through to imports, customs coordination, inventory control and stock availability.

Today, she helps businesses strengthen international supply chains through experienced operational leadership and practical systems designed for long-term operational control.

PROFESSIONAL DEVELOPMENT

Supply Chain Management | UCT

Import, Export & Logistics Management | UCT

Business Management N4 to N6 | DHET

Project Management | CIBM

WHAT WE DO

Experience & Capabilities

Since 2019

INTERNATIONAL SUPPLY CHAIN OPERATIONS

700+ACTIVE PRODUCT
LINES MANAGED**End-to-End**

SUPPLY CHAIN MANAGEMENT

HOW WE HELP CLIENTS

International Supply Chain Operations

Experienced operational ownership across entire international supply chain - without the cost or commitment of a full-time supply chain manager.

- International procurement and purchasing
- Supplier relationship management
- Import and export coordination
- Freight forwarding and customs compliance
- Inventory planning and demand support
- Operational reporting and supply chain visibility

Operational Systems

Implementation-ready operational systems that improve consistency, accountability and long-term operational control.

- Standard operating procedures (SOPs)
- Process mapping and workflow design
- Operational control frameworks
- Reporting and performance visibility
- Departmental procedures
- Business process improvement

Both service lines are available independently and may also be engaged together. Scope, deliverables and exit terms are agreed before work begins. Engagements operate on a month-to-month basis with one calendar month's written notice by either party.

SECTORS & VALUE PROPOSITION

Who We Work With & Why SL Global

INDUSTRIES SERVED

SL Global partners with product-based businesses operating in complex international supply chains, including:

Manufacturing**Import & Distribution****Industrial Products****FMCG****INTERNATIONAL TRADE EXPERIENCE****Supplier Regions**

China | Turkey | Malaysia

Primary Logistics Gateways

Durban Port | OR Tambo Int Airport

ENGAGE SL GLOBAL TO:

- Strengthen international supply chain operations
- Improve supplier coordination & inventory control
- Reduce operational dependency on individual employees
- Introduce practical systems that support long-term growth

WHAT CLIENTS GAIN

- Improved operational visibility
- Clear ownership and accountability
- Stronger supplier performance
- Reduced stock shortages & excess stock
- Lower expediting costs
- Improved inventory accuracy and reporting
- Greater confidence in operational

PROOF OF CAPABILITY

International Supply Chain Transformation

THE CHALLENGE

An international manufacturing and distribution business experienced growing pressure on inventory availability, supplier coordination and import execution. Operational responsibility was spread across multiple departments, leaving no single owner accountable for the end-to-end supply chain.

BEFORE

- Reactive demand planning
- No shipment visibility
- Weak purchase order governance
- Serial number integrity risk

AFTER

- 6–8 month planning horizon
- Live supplier dashboards
- Formal approval controls
- Four-point verification process

WHAT WAS DELIVERED

The engagement resulted in a complete operational framework designed to support day-to-day execution, strengthen operational control and reduce dependency on undocumented knowledge.

Zero

CRITICAL CONTROL FAILURES

100%STOCK ACCURACY
ACHIEVED**51**FUNCTIONS MAPPED AND
DOCUMENTED**22**FUNCTIONS WITH TRAINED BACKUP
COVER

SYSTEM DELIVERABLES

- Operational model
- Process workflows
- Dashboard systems
- SOP library
- Financial control
- Compliance framework
- Document management
- Live operational visibility

Operational systems are designed to provide consistency, accountability and repeatability across the international supply chain. Every engagement is built around documented processes that reduce operational risk, improve visibility and support long-term continuity

GET IN TOUCH

Let's discuss your operations.

Independent Global Supply Chain Operations and Operational Systems Consultancy.

Both service lines are independently available.



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